

2019 Performance Report





EXECUTIVE MESSAGE

The Rural Domestic Preparedness
Consortium (RDPC) is a program of the
United States Department of Homeland
Security (DHS), Federal Emergency
Management Agency (FEMA), and has
worked for more than fourteen years
preparing the nation's small, rural, and tribal
communities through all-hazards training.

RDPC has trained more than 100,000 rural first responders from January 2005 through December 2019. Led by The Center for Rural Development in Somerset, KY, we train more than 8,000 first responders on an annual basis, providing training in all 50 states and 5 U.S. territories.

We look forward to continuing to serve small, rural, and tribal first responders in the years to come in an effort to ensure that rural communities across the country have the knowledge, skills, and abilities necessary to enhance the safety, security, and quality of life for their citizens.





Lonnie Lawson

RDPC Principal Investigator | President & CEO







MISSION: The Center for Rural Development is a nonprofit organization fueled by a mission to provide leadership that stimulates innovative and sustainable economic development solutions and a better way of life for the citizens we serve. The Center also aspires to be the nationally recognized model for successful rural development.

VISION: We help people feel safer through public safety initiatives; let people tap into their creative spirit though the arts; empower people through leadership education opportunities; and give people access through advance technology; **We change people's lives.**

The Rural Domestic Preparedness Consortium (RDPC) is led by The Center for Rural Development in Somerset, KY. The Center was established in 1996 through the vision of **U.S. Congressman Harold "Hal" Rogers (KY-05.)**

The Center has four Focus Areas: PUBLIC SAFETY, ARTS & CULTURE, LEADERSHIP, and TECHNOLOGY, serving a 45-county primary service area in Southern and Eastern Kentucky. We are committed to constantly expanding our capabilities in order to deliver a range of key services throughout Kentucky and beyond. The Center's Public Safety programs are reaching first responders and law enforcement professionals across the nation.

The Center has expertise in developing and administering training programs, including curriculum design, development and delivery, utilizing in-house web and video conference systems required to reach the rural homeland security community. As Executive Agent, The Center also plays a key role as a technology provider to the RDPC program. The Center is responsible for the design, development, and continued support of the RDPC web presence as well as online training registration, reservation, evaluation reporting capabilities, and learning management systems.



THE MISSION

The Rural Domestic Preparedness Consortium (RDPC), through it's Consortium Members, will provide small, rural, and tribal responders and communities with the knowledge, skills, and abilities to enhance the safety, and quality of life for their citizens through training, technical assistance, and information sharing.

THEVISION

Rural communities across America will have the knowledge, skills, and abilities necessary to enhance the safety, security, and quality of life for citizens.





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FEMA's National Training and Education Division (NTED) offers a full catalog of courses at no-cost to help build critical skills that responders need to function effectively in mass consequence events. Course subjects range from Weapons of Mass Destruction (WMD) terrorism, cybersecurity, and agro-terrorism to citizen preparedness and public works. NTED courses include multiple delivery methods: instructor-led (direct deliveries), train-the-trainers (indirect deliveries), customized (conferences and seminars) and web-based. Instructor-led courses are offered in residence (i.e. at a training facility) or through mobile programs, in which courses are brought to state and local jurisdictions that request the training. A full list of NTED courses can be found at www.firstrespondertraining.gov.

WHAT IS RAIZ

{/'roorəl/} adjective

Since its inception, the RDPC has worked diligently to develop and deliver training to small and rural communities throughout the United States. While Americans tend to have an idealized image of rural America, a common definition for "rural" is difficult to find and is one of the most popular questions asked of the RDPC.

Consistent with guidance from the U.S. Census Bureau, the RDPC defines the rural communities it serves as "any location with a population of less than 50,000 and with a population density of less than 1,000 persons per square mile." In addition to the U.S. Census Bureau, most Federal agencies use a population threshold of under 50,000 to define a "rural" area.

RDPC interprets the phrase, "any location," as applying to cities, towns, villages, parishes, communities, and counties, a flexibility that ensures areas are not excluded unduly. For example, this definition can include a rural city within an urban county. The citizens of rural communities face unique challenges when preparing for all-hazards. For example, limited population and tax bases can create difficulties for community public safety agencies in terms of staffing, equipment, and other resources.

In many cases, RDPC represents the only opportunity for emergency response service providers to obtain access to timely, effective training. Therefore, understanding rural America and working to identify it's specific needs are critical tasks for the RDPC.

By speaking with rural responders and researching rural needs and capability gaps, the RDPC recognizes that many rural response agencies are staffed by volunteers, and backfill for training remains an issue. Yet, rural responders represent the surge capacity and increased capabilities the U.S. relies on to assist in large scale disasters.

A rural area is often the first line of defense to immediately contain an event or disaster before it escalates. It is imperative that rural responders receive the training and tools necessary to help keep the nation safe and prepared.









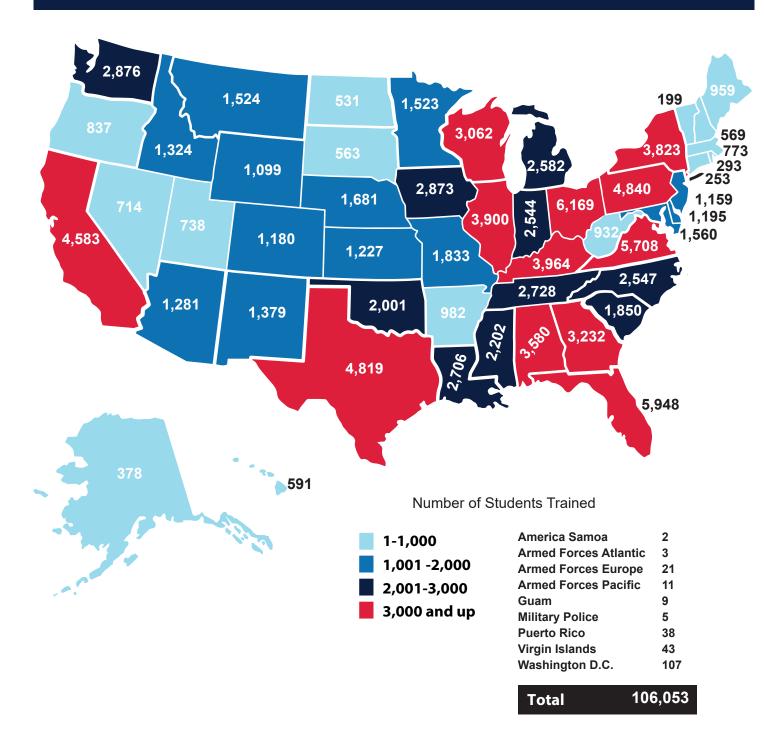
2006-2019 RDPC Delivery Summary Instructor Led Training & Web-Based Training

2019 Performance Report (January 1, 2006 - December 31, 2019)

Course Statistics

Total Number of Students Trained: 106,053
Total Number of States & Territories Impacted¹:55

Training Completions by State/Territory



¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





2019 RDPC Delivery Summary Instructor Led Training & Web-Based Training

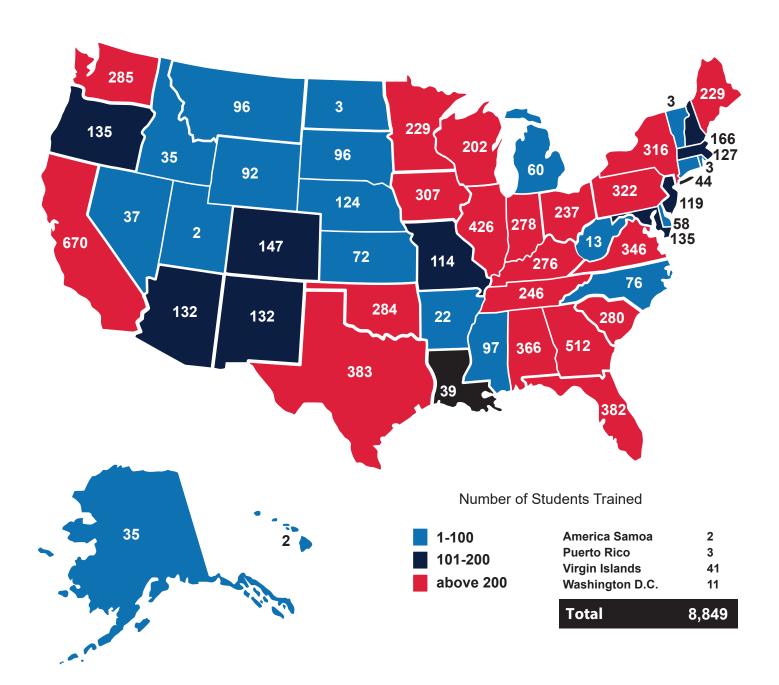
2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Students Trained: 8,849

Total Number of States & Territories Impacted1: 54

Training Completions by State/Territory



¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





2019 RDPC Delivery Summary: Instructor-Led Training

2019 Performance Report (January 1, 2019 - December 31, 2019)

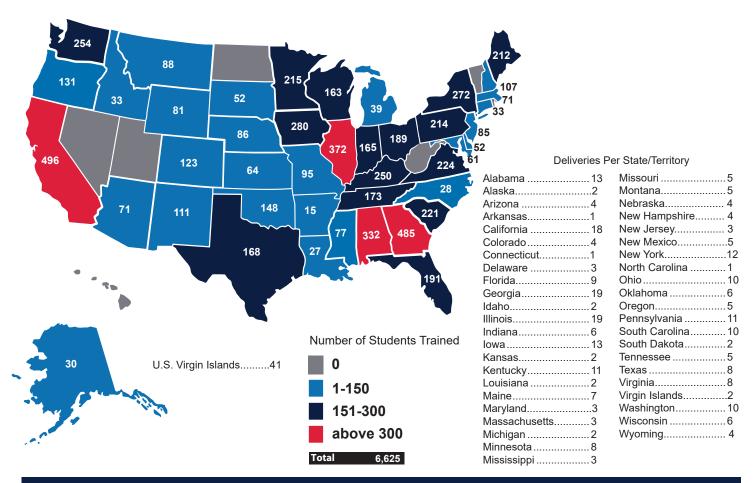
Course Statistics

Total Number of Deliveries: 281

Total Number of Students Trained: 6,625

Total Number of States & Territories Impacted¹: 44

Training Completions by State/Territory



Disciplines & Level of Government

Student Discipline

Agricultural Safety	48
Animal Emergency Services	46
Citizen Community Volunteer	268
Emergency Management	1,393
Emergency Medical Services	158
Fire Service	771
Governmental Administrative	190
Hazardous Materials	41
Healthcare	478
Information Technology	24

Law Enforcement	.1,075
Private Sector	. 59
Public Health	.689
Public Safety Communications	. 70
Public Works	. 54
Search and Rescue	. 71
Transportation Security	34
Other	1,156
Total	. 6,625

Level of Government

Local	. 3936
State	. 752
Not Applicable	1418
Federal	216
Tribal	242
Other	61
Total	6.625

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





2019 RDPC Delivery Summary: Web-Based Training

2019 Performance Report (January 1, 2019 - December 31, 2019)

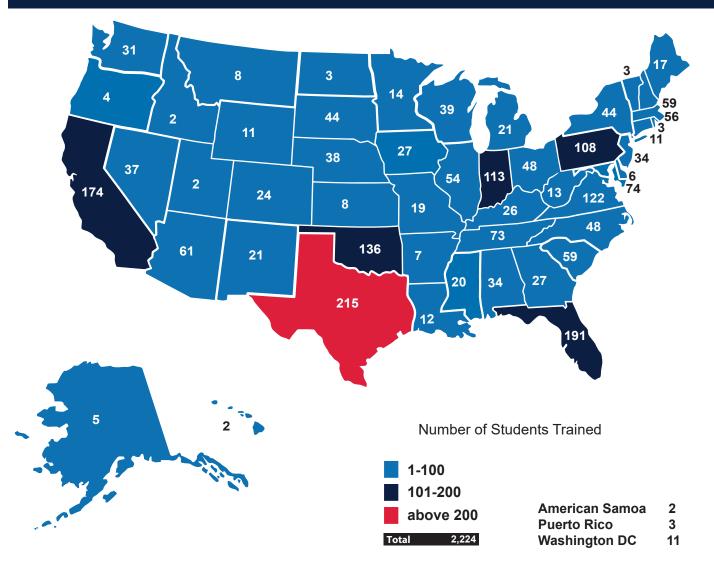
Course Statistics

Total Number of Students Trained: 2,224

Total Number of States & Territories Impacted¹: 53

AWR 148-W Crisis Management for School Based Incidents - Partnering Rural Law En	forcement,
First Responders, and Local Schools Systems	398
AWR 187-W Terrorism and WMD Awareness in the Workplace	1,399
AWR 209-W Dealing with the Media: A Course for Rural First Responders	155
MGT 335-W Event Security Planning for Public Safety Professionals	163
MGT 433-W Isolation and Quarantine for Rural Communities	

Training Completions by State/Territory



¹Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





AWR 144 Port & Vessel Security for Public Safety & **Maritime Personnel**

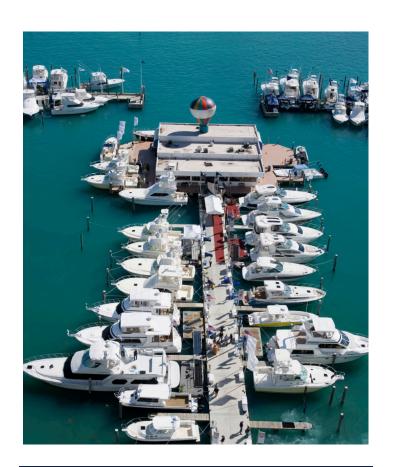
2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 8 Total Number of Students Trained: 159

Total Number of States & Territories Impacted¹: 6

Pre-Test Score Average: 79.39% Post-Test Score Average: 99.96%% Average Increase of KSA²: 25.91%



Top 5 Student Disciplines

Other				37
Law Enforcement			29	
Fire Service		26		
Emergency Management	24			
Transportation Security	14			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	43%
Agree	40%
Neither 📕	10%
Disagree I	4%
Strongly Disagree	1%
Not Applicable	1%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	57%
Agree	31%
Neither I	7%
Disagree I	4%
Strongly Disagree	0%
Not Applicable	1%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	47%
Agree	40%
Neither I	9%
Disagree	1%
Strongly Disagree	1%
Not Applicable	1%

Strongly Agree	43%
Agree	43%
Neither ■	8%
Disagree	4%
Strongly Disagree	1%
Not Applicable	1%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





AWR 147 Rail Car Incident Response

2019 Performance Report (January 1, 2019 - December 31, 2019)

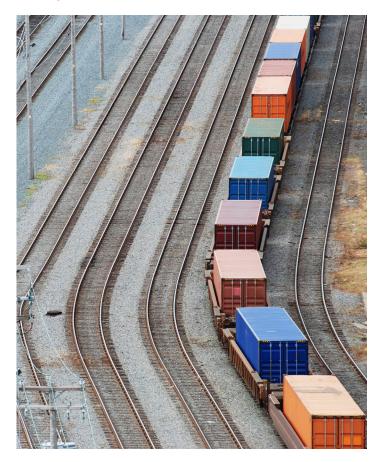
Course Statistics

Total Number of Instructor-Led Deliveries: 29

Total Number of Students Trained: 639

Total Number of States & Territories Impacted¹:20

Pre-Test Score Average: 60.11% Post-Test Score Average: 94.52% Average Increase of KSA²: 57.25%



Top 5 Student Disciplines

Fire Service			318
Law Enforcement		,	101
Emergency Management		77	
Other	36		
Emergency Medical Services	22		

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	61%
Agree	35%
Neither	3%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	71%
Agree	27%
Neither	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	N/A
Agree	N/A
Neither	N/A
Disagree	N/A
Strongly Disagree	N/A
Not Applicable	N/A

Strongly Agree	65%
Agree	32%
Neither	3%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





AWR 148 Crisis Management for School-Based Incidents -Partnering Rural Law Enforcement, First Responders, and **Local School Systems**

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 41 Total Number of Students Trained: 1,184

Total Number of States & Territories Impacted¹: 24

Pre-Test Score Average: 77.64% Post-Test Score Average: 94.18% Average Increase of KSA²: 21.81%



Top 5 Student Disciplines

Law Enforcement			2	402
Other			374	
Fire Service		145		
Emergency Management	129			
Emergency Medical Services	28			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	62%
Agree	35%
Neither I	2%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	71%
Agree	27%
Neither I	1%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	64%
Agree	32%
Neither I	2%
Disagree I	1%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	67%
Agree	29%
Neither I	3%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

² Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





AWR 209 Working with the Media: A Course for Emergency Responders

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

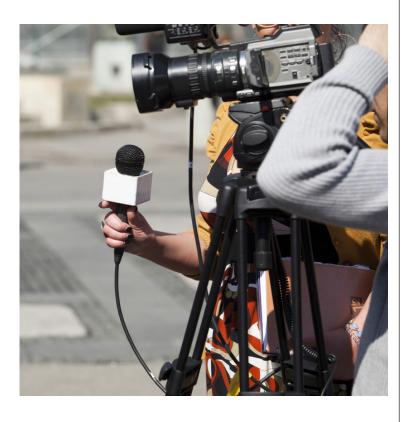
Total Number of Instructor-Led Deliveries: 7 Total Number of Students Trained: 158

Total Number of States & Territories Impacted¹: 6

Pre-Test Score Average: 73.23% Post-Test Score Average: 97.22% Average Increase of KSA²: 32.76%

Top 5 Student Disciplines

Emergency Management				50
Law Enforcement			42	
Public Health		19		
Fire Service	13	3		
Search and Rescue	9			



Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	60%
Agree	37%
Neither I	2%
Disagree I	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	74%
Agree	24%
Neither	1%
Disagree	2%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	65%
Agree	32%
Neither I	2%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	70%
Agree	28%
Neither	1%
Disagree	0%
Strongly Disagree	1%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





AWR 232 Mass Fatalities Planning & Response for Rural Communities

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 24 Total Number of Students Trained: 675

Total Number of States & Territories Impacted¹: 17

Pre-Test Score Average: 76.33% Post-Test Score Average: 98.77% Average Increase of KSA²: 29.41%



Top 5 Student Disciplines

Emergency Management			1	39
Other			102	
Law Enforcement		96		
Public Health	3	35		
Healthcare	70			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	71%
Agree	27%
Neither	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	81%
Agree 🚾	18%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	76%
Agree	23%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	75%
Agree	23%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





AWR 302 Pipeline Security for Rural Communities

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 5 Total Number of Students Trained: 124

Total Number of States & Territories Impacted¹: 4

Pre-Test Score Average: 64.84% Post-Test Score Average: 89.88% Average Increase of KSA²: 38.62%



Top 5 Student Disciplines

Law Enforcement				40
Emergency Management			26	
Fire Service		16		
Other	1	3		
Prive Sector	9			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	24%
Agree	58%
Neither E	14%
Disagree I	2%
Strongly Disagree	1%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	43%
Agree	46%
Neither I	6%
Disagree	3%
Strongly Disagree	2%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	34%
Agree	55%
Neither I	8%
Disagree I	1%
Strongly Disagree	1%
Not Applicable	0%

Strongly Agree	31%
Agree	48%
Neither 	10%
Disagree ■	8%
Strongly Disagree	2%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





AWR 328 All Hazards Preparedness for Animals in **Disasters**

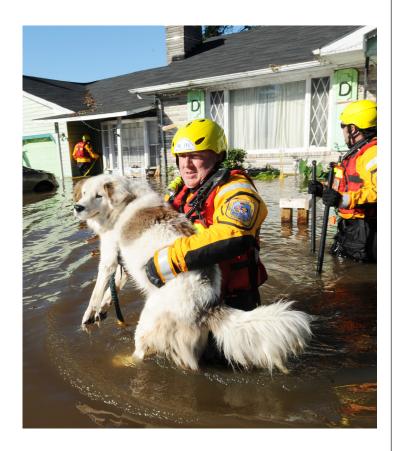
2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 8 Total Number of Students Trained: 187

Total Number of States & Territories Impacted¹: 8

Pre-Test Score Average: 70.30% Post-Test Score Average: 88.40% Average Increase of KSA²: 26.47%



Top 5 Student Disciplines

Emergency Management				37
Other			36	
Animal Emergency Services		29		
Public Health	27			
Citizen/Community Volunteer	18			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	63%
Agree	33%
Neither	1%
Disagree	1%
Strongly Disagree	0%
Not Applicable	1%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	76%
Agree 🚾	21%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	70%
Agree	28%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	76%
Agree	21%
Neither I	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 335 Event Security Planning for Public Safety **Professionals**

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 6 Total Number of Students Trained: 168

Total Number of States & Territories Impacted¹: 5

Pre-Test Score Average: 50.86% Post-Test Score Average: 95.15% Average Increase of KSA2: 87.07%



Top 5 Student Disciplines

Law Enforcement			83
Emergency Management		20	
Other		20	
Fire Service	10		
Private Sector	9		

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	52%
Agree	41%
Neither I	4%
Disagree	2%
Strongly Disagree	1%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	67%
Agree	29%
Neither I	4%
Disagree I	3%
Strongly Disagree	1%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	56%
Agree	38%
Neither I	2%
Disagree I	2%
Strongly Disagree	1%
Not Applicable	0%

Strongly Agree	57%
Agree	33%
Neither ■	5%
Disagree I	2%
Strongly Disagree	1%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 381 Business Continuity Planning

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 6 Total Number of Students Trained: 123

Total Number of States & Territories Impacted¹: 6

Pre-Test Score Average: 71.09% Post-Test Score Average: 93.82% Average Increase of KSA²: 31.99%



Top 5 Student Disciplines

Emergency Management					27
Health Care				23	
Other			5		
Public Health		11			
Citizen/Community Volunteer Governmental Administrative	5				

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	53%
Agree	39%
Neither ■	7%
Disagree I	2%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	66%
Agree	31%
Neither	3%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	60%
Agree	34%
Neither I	4%
Disagree	1%
Strongly Disagree I	1%
Not Applicable	0%

Strongly Agree	61%
Agree	32%
Neither <a> 	6%
Disagree I	1%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 383 Emergency Operations Plans for Rural **Jurisdictions**

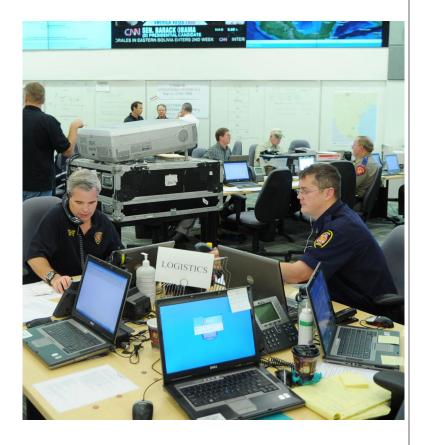
2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 10 Total Number of Students Trained: 182

Total Number of States & Territories Impacted¹: 7

Pre-Test Score Average: 58.38% Post-Test Score Average: 91.79% Average Increase of KSA²: 57.22%



Top 5 Student Disciplines

Emergency Management				78
Fire Service			20	
Healthcare		17		
Other	15			
Citizen/Community Volunteer 7				

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	54%
Agree	39%
Neither I	5%
Disagree	1%
Strongly Disagree	1%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	67%
Agree	29%
Neither I	2%
Disagree	1%
Strongly Disagree	0%
Not Applicable	1%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	60%
Agree	37%
Neither I	2%
Disagree	0%
Strongly Disagree	1%
Not Applicable	0%

Strongly Agree	58%
Agree	33%
Neither I	7%
Disagree	1%
Strongly Disagree I	1%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 401 Planning and Intervention for Security Threat Groups, Hate, and Terrorist Groups in Rural Jails and **Prisons**

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 2

Total Number of Students Trained: 39

Total Number of States & Territories Impacted¹: 2

Pre-Test Score Average: 70.90% Post-Test Score Average: 98.21% Average Increase of KSA²: 38.52%



Top 5 Student Disciplines

Law Enforcement			35
Fire Service		2	
Private Sector	1		
Other	1		

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	61%
Agree	33%
Neither I	6%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	72%
Agree 🚾	25%
Neither I	3%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	69%
Agree	31%
Neither	0%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	75%
Agree 🚾	19%
Neither I	6%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 403 Access and Functional Needs Preparedness Planning for Rural Communities

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 43

Total Number of Students Trained: 988

Total Number of States & Territories Impacted1: 24

Pre-Test Score Average: 77.01% Post-Test Score Average: 96.03% Average Increase of KSA2: 24.70%



Top 5 Student Disciplines

Public Health			229
Healthcare			228
Emergency Management		227	
Other	121		
Citizen/Community Volunteer	46		

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	52%
Agree	42%
Neither I	5%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	64%
Agree	32%
Neither I	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	55%
Agree	39%
Neither I	4%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	56%
Agree	36%
Neither I	7%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 405 Mobilizing Faith-Based Community Organizations in Preparing for Disaster

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 15 Total Number of Students Trained: 323

Total Number of States & Territories Impacted¹:12

Pre-Test Score Average: 67.18% Post-Test Score Average: 92.41% Average Increase of KSA²: 37.57%



Top 5 Student Disciplines

Other			1	01
Emergency Management			96	
Citizen/Community Volunteer		44		
Public Health	24			
Fire Services 1	9			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	65%
Agree	31%
Neither I	3%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	77%
Agree 📉	20%
Neither I	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	71%
Agree	26%
Neither I	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	73%
Agree	23%
Neither I	2%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 415 Disaster Recovery in Rural Communities

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 20 Total Number of Students Trained: 459

Total Number of States & Territories Impacted¹:14

Pre-Test Score Average: 70.94% Post-Test Score Average: 92.81% Average Increase of KSA²: 30.84%



Top 5 Student Disciplines

Emergency Management			1	21
Law Enforcement			79	
Citizen/Community Voluntee	r	47		
Other	46			
Public Health	39			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	55%
Agree	42%
Neither	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	73%
Agree	25%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

62%
35%
2%
0%
0%
0%

Strongly Agree	63%
Agree	33%
Neither I	3%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 416 Introduction to Continuity of Government Planning for Rural Jurisdictions

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 9
Total Number of Students Trained: 211

Total Number of States & Territories Impacted¹:6

Pre-Test Score Average: 74.20% Post-Test Score Average: 97.12% Average Increase of KSA²: 30.89%



Top 5 Student Disciplines

Emergency Management				70
Governmental Administrative)		30	
Other		24		
Public Heatlh	22			
Fire Service	18			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	53%
Agree	45%
Neither I	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	73%
Agree	26%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	59%
Agree	40%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	62%
Agree	35%
Neither	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

² Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 417 Crisis Management for School-Based **Incidents For Key Decision Makers**

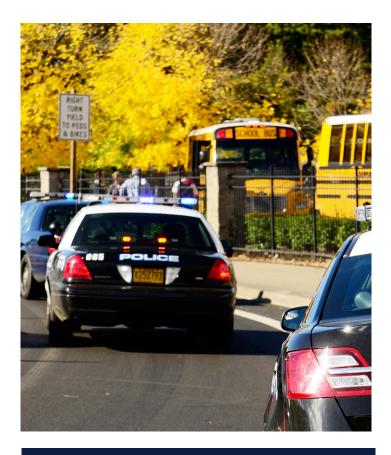
2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 9 Total Number of Students Trained: 212

Total Number of States & Territories Impacted¹: 8

Pre-Test Score Average: 72.95% Post-Test Score Average: 92.12% Average Increase of KSA²: 26.29%



Top 5 Student Disciplines

Other				80
Law Enforcement			60	
Emergency Management		28		
Fire Service	2	6		
Public Health	3			
Public Works	3			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	66%
Agree	31%
Neither I	3%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	77%
Agree	22%
Neither	0%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	70%
Agree	29%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	71%
Agree	26%
Neither I	3%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.
² Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 433 Isolation and Quarantine for Rural Communities

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 5 Total Number of Students Trained: 121

Total Number of States & Territories Impacted¹: 5

Pre-Test Score Average: 64.42 % Post-Test Score Average: 95.07% Average Increase of KSA²: 47.56%



Top 5 Student Disciplines

Public Health					62
Emergency Management				24	
Healthcare			23		
Other		4			
EMS	3				

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	58%
Agree	36%
Neither	3%
Disagree I	3%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	64%
Agree	32%
Neither I	2%
Disagree I	2%
Strongly Disagree	1%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	59%
Agree	38%
Neither I	2%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

60%
33%
5%
2%
0%
0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 448 All Hazards Planning for Animal, Agricultural, and Food Related Disasters

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 8 Total Number of Students Trained: 163

Total Number of States & Territories Impacted¹: 8

Pre-Test Score Average: 70.14% Post-Test Score Average: 92.91% Average Increase of KSA²: 32.46%



Top 5 Student Disciplines

Other			43
Emergency Management		31	
Agricultural Safety	28		
Citizen/Community Volunteer 17			
Animal Emergency Services 13			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	58%
Agree	36%
Neither I	3%
Disagree	1%
Strongly Disagree	0%
Not Applicable	1%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	72%
Agree	23%
Neither	1%
Disagree I	1%
Strongly Disagree	0%
Not Applicable	1%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	62%
Agree	36%
Neither	0%
Disagree I	1%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	62%
Agree	35%
Neither	1%
Disagree	0%
Strongly Disagree	1%
Not Applicable	0%

¹Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

² Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





MGT 449 Community Based Response to All-Hazards **Threats in Tribal Communities**

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 5 Total Number of Students Trained: 111

Total Number of States & Territories Impacted¹: 4

Pre-Test Score Average: 64.46% Post-Test Score Average: 85.05% Average Increase of KSA²: 31.94%



Top 5 Student Disciplines

Public Health				32
Other			25	
Emergency Management		21		
Healthcare	11			
Public Safety Communications	7			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	50%
Agree	47%
Neither	3%
Disagree I	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	61%
Agree	37%
Neither	1%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	50%
Agree	48%
Neither I	2%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

59%
34%
5%
1%
0%
1%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





PER 294 Testing an Emergency Operations Plan in a Rural EOC

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 11 Total Number of Students Trained: 221

Total Number of States & Territories Impacted¹: 10

Pre-Test Score Average: 69.77% Post-Test Score Average: 92.85% Average Increase of KSA²: 33.07%



Top 5 Student Disciplines

Emergency Management			10)4
Other			35	
Public Health		22		
Fire Services	17		_	
Governmental Administrative	12			

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	56%
Agree	39%
Neither I	3%
Disagree I	2%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	70%
Agree	28%
Neither	1%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	57%
Agree	38%
Neither I	3%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	61%
Agree	32%
Neither	5%
Disagree	1%
Strongly Disagree	1%
Not Applicable	0%

¹Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





PER 308 Rural Isolation and Quarantine for Public **Health and Healthcare Professionals**

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 4 Total Number of Students Trained: 80

Total Number of States & Territories Impacted1:4

Pre-Test Score Average: 63.30% Post-Test Score Average: 93.22% Average Increase of KSA²: 50.22%



Top 5 Student Disciplines

Public Health		34
Healthcare		17
Emergency Management		17
Other	4	
Law Enforcement 2		

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	51%
Agree	45%
Neither	1%
Disagree I	3%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	58%
Agree	38%
Neither	1%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	53%
Agree	41%
Neither I	4%
Disagree I	1%
Strongly Disagree	0%
Not Applicable	0%

Strongly Agree	53%
Agree	43%
Neither	1%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

¹ Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average





PER 333 Isolation and Quarantine Response Strategies in the Event of a Biological Disease Outbreak in Tribal **Nations**

2019 Performance Report (January 1, 2019 - December 31, 2019)

Course Statistics

Total Number of Instructor-Led Deliveries: 6 Total Number of Students Trained: 98

Total Number of States & Territories Impacted¹: 5

Pre-Test Score Average: 52.60% Post-Test Score Average: 85.61% Average Increase of KSA²: 62.75%



Top 5 Student Disciplines 33 Public Health **Emergency Management** 26 Other 15 Fire Service 3 Public Works / Law Enforcement / Governmental Administrative / Emergency Medical 2 Services / Citizen / Community Volunteer

Evaluations

Overall, the course content met my needs and expectations.

Strongly Agree	45%
Agree	50%
Neither I	4%
Disagree	1%
Strongly Disagree	0%
Not Applicable	0%

Overall, the instructors' performance met my needs and expectations.

Strongly Agree	60%
Agree	35%
Neither	1%
Disagree	3%
Strongly Disagree	0%
Not Applicable	0%

Overall, the course increased my knowledge, skills and abilities.

Strongly Agree	57%
Agree	42%
Neither	1%
Disagree	0%
Strongly Disagree	0%
Not Applicable	0%

58%
35%
5%
1%
0%
0%

Includes all 50 states and 5 territories. Includes states represented by individual students attending training in another state.

²Average of increase as determined by: (Post-Test Average - Pre-Test Average)/Pre-Test-Average



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